



CQC Statement of Purpose

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Amended by:	Richard Liddament
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Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4), the registering body (Woodhouse Health Centre) is required to provide to the Care Quality Commission a statement of purpose.

The name and address of the registered provider is:

Woodhouse Health Centre
5-9 Skelton Lane
Woodhouse
Sheffield
South Yorkshire
S13 7LY

Woodhouse Health Centre is a partnership. There are 6 partner 3 salaried doctors:

Partners:

1. Dr Ngozi Anumba
2. Dr Andrew McGinty
3. Dr Paula McGinty
4. Dr Nicholas Smith
5. Dr James Attwood
6. Dr Frances Yarlett

Salaried:

1. Dr Carolyn Dwyer
2. Dr Lewis Powell
3. Dr Sally Nevitt

Main Roles within the practice:

Registered GP manager: Dr Paula McGinty
Caldicott Guardian: Dr Andrew McGinty
Practice Manager: Claire Clayton
Assistant Practice Manager: Lynsey Cope

The Practice also employs 1 Nurse Practitioner, who is able to prescribe a range of drugs for patients and holds daily surgeries in Minor illness and long term conditions.

We also have 3 Practice Nurses who specialise in treatment room duties and long-term conditions, along with 3 Health Care Assistants who support the Nursing Team.

Practice Web Site – www.woodhousehealthcentre.co.uk



Brief history of the practice

The Practice was newly formed in 2008 by the merging of Dr Spinks and Dr Mitchell partnerships. Prior to the merger both surgeries were well established in the centre of Woodhouse village before transferring to Woodhouse Health Centre in 1989.

We offer a full general practice service and run specialist clinics for children, pregnant women, diabetes, asthma sufferers and for patients needing warfarin management.

We aim to allow ample time for listening, explanation and advice, so as to promote the better health of each patient in our care. The promotion of a "healthy lifestyle" is an important part of all consultations and educational literature is given to patients whenever appropriate.

We have a notice board on which we display health promotion posters on different topics. Leaflets are available for reading and to take away. We also have a large staff car park – available to our disabled and elderly patients.

Our aims and objectives:

- We aim to ensure high quality, safe and effective general/personal medical services and environment.
- To provide monitored, audited and continually improving healthcare services.
- To provide healthcare which is available to a whole population and create a partnership between patient and health profession which ensures mutual respect, holistic care and continuous learning and training.
- The provision of accessible healthcare which is proactive to healthcare changes, efficiency and innovation and development.
- To improve Clinical Governance and Evidence Based Practice.
- To improve Clinical and Non-clinical risk management.
- To reduce risk in specific clinical risk areas and facilities.
- To improve environment and capacity.
- To improve vigilance for unforeseen emergencies.
- To optimise performance against key targets and core standards.
- To meet key targets set by the Integrated Care Board in Sheffield.
- To participate effectively in the local Neighbourhood group of practices moving towards more integrated working.
- To become a patient centred organisation.
- To improve services offered to patients.
- To improve the facilities available for patients at the surgery.
- To improve communication between the surgery and the patients.
- To encourage the development of an active and effective patient participation group.
- To recruit, retain and develop a highly motivated and appropriately skilled workforce.
- To enhance performance of the workforce.
- To develop management capability.
- To guide the employees in accordance with the Equalities Scheme.
- To continue the development of the Estate.
- To ensure effective management and governance systems.
- To ensure a robust Information Technology strategy to support the business of Woodhouse Health Surgery.

The registered activities and service types have been agreed by Dr Paula McGinty the (Surgery's GP Manager), the Partners and the Practice Manager in accordance with CQC guidance. Services are described under registered activity and Service Type.

The regulated services provided Woodhouse Health Centre:

- Routine medical checks and general/personal medical services.
- NHS relevant prescriptions and medications or a private prescription can be issued.
- Immunisations, e.g. Childhood Immunisations, Influenza, Pneumonia, and Shingles, Foreign travel advice and immunisation.
- Executive & employee medicals – Our GP's are able to carry out medical report and review.
- Assessment of employees returning to work after illness.
- We train our Nurses in all the major long term conditions allowing the patient to choose a convenient time to attend for their checks.
- Pneumonia/Flu vaccination - At Woodhouse Health Centre we offer 'at risk' groups the flu vaccine at a certain time each year to protect you against the flu virus. The Practice also offers pneumonia to patients aged 65 and over Shingles where applicable.
- Health Checks –Woodhouse Health Centre offers health checks to patients aged 40 and over.
- Midwifery - The community midwives hold their own clinics at Woodhouse Health Centre for patients at Woodhouse Health Centre They supervise antenatal care, undertake deliveries in hospital and at home where appropriate.
- Cervical Screening - our nurses are qualified to carry out cervical screening and tests in the form of cervical smears.
- Multi-disciplinary Team meeting - The Surgery holds regular team meetings with other service providers reviewing palliative care and safeguarding issues.

Our practice ethos is to strive towards a partnership between patients and health professionals based on the following key facts:

Mutual Respect:

- We endeavour to treat all our patients with dignity, respect and honesty. Everyone at St Johns House is committed to deliver an excellent service. We ask all patients to highlight any discrepancies and to offer the same commitment in return.

'Holistic' Care:

- We treat 'patients' and illnesses. This means that we are equally interested in the physical, psychological and social aspects of your individual care.

Continuity of Care and the 'Therapeutic relationship':

- Building and maintaining a strong relationship between doctors, health professionals, and patients is essential to the way we work. This is especially so in the management of ongoing problems or long-term illness. In these circumstances we would encourage you to continue seeing the same health professional and wherever possible we will facilitate this through our appointments system. However, if you have a new problem, the doctor or nurse that you normally see is not available, or you would like to see someone else then we would encourage you to see any of the doctors or nurses at the practice.

Learning and Training:

- We believe in "life-long learning" and all the health professionals here and administrative staff, undergo an annual appraisal where learning and development needs are identified. We also recognise the benefit of supported learning for our patients and families in enhancing your ability to manage and deal with both 'self-limiting' and long-term illnesses

Open List:

- The Practice has an open list policy and accepts patients who are resident and newly resident in the defined practice area.

Regulated Activity:

- Diagnostic and screening procedures
- Maternity and midwifery services
- Services for everyone
- Surgical procedures
- Treatment of disease, disorder or injury

Signed by the Partners of Woodhouse Health Centre

Appendix:

Email address:

Syicb-sheffield.woodhousehealthcentre@nhs.net

Woodhouse Health Centre works in collaboration with the Township2 Network. This network comprises of:

- Charnock Health Centre
- Jaunty Health Centre
- Richmond Medical Centre
- Stonecroft Medical Centre

Woodhouse Health Centre is contracted to provide Enhanced Access from Townships 2.

This entails regulated services within the National Enhanced Access contract delivered to patients of the Township 2 network. Regulated Activity will be provided at Woodhouse Health Centre only.

Standard surgery Operating Protocols are used in providing these services. The Woodhouse management has oversight of running these services ensuring the Enhanced Access contract is met and input from the Network practices is taken on board.

In addition to the above, we also have dedicated Township 2 staff members providing the services mentioned above, along with additional ones including:

- Mental Health reviews and appointments
- Medication reviews
- Health plans/checks